



Printing By Innovation Customer Service Feedback Form

Date: _____

PBI - Printing By Innovation Inc. is committed to accessibility for persons with disabilities. Your feedback is an important part of our commitment to continuous quality improvement. We strive for excellence service and with your feedback, we will continue to build on the quality service that you have come to expect. Please take a few minutes to complete this survey and submit electronically or return to PBI by email, fax or mail.

PBI - Printing By Innovation Inc.
4850 Union Rd
Beamsville, ON LOR 1B4

Phone: 905.563-1537
Fax: 905.563-1802
HR@pbiinc.ca

Please place a check mark beside the service area(s) with which you have had contact					
Reception		Sales(Customer Service Reps		Shipping/Receiving	
Bindary		Pre-Press		Press	
Communications/Distribution		Operations		Accounting Office	
HR		Production		Data/Mail	
Design		Driving		Strategic Partnerships	

If you would like a response from us, complete the following fields, otherwise, omit this section.

First Name:	Last Name:
Email Address:	
Phone Number:	
Affiliation: student <input type="checkbox"/> visitor <input type="checkbox"/> customer <input type="checkbox"/> volunteer <input type="checkbox"/> employee <input type="checkbox"/>	

Please provide as much detail as possible on the nature and location of the information/communication barrier experienced: ie.) web site in accessible, text too small

Please comment on your experience with the services provided by PBI with regards to accessibility: